

**Appendix 2: Summary of recommendations to the executive and executive responses** [Herefordshire Market Position Statement 2020-2025 for adults and communities]

On 23 November 2020, the adults and wellbeing scrutiny committee considered the report ‘Briefing on the Herefordshire Market Position Statement 2020-2025 for adults and communities’. The committee welcomed the development of the Market Position Statement and the following was recommended to the executive:				
<b>Recommendation a.</b>	<ul style="list-style-type: none"> <li>That a written briefing note be provided to the committee on progress in twelve months’ time, including how service users have been engaged in the development and design of specific care and support services.</li> </ul>			
<b>Executive Response</b>	Agreed, an annual review summary will be written for the executive			
<b>Action</b>	<b>Owner</b>	<b>By When</b>	<b>Target/Success Criteria</b>	<b>Progress</b>
<b>Devise a written statement on the commissioning activity over the next 12 months including engagement and input of service users</b>	AD All Ages Commissioning	1 December 2021	Complete report	
<b>Recommendation b.</b>	<ul style="list-style-type: none"> <li>That the importance of the social value elements be made more prominent in the document.</li> </ul>			
<b>Executive Response</b>	Agreed and will include			
<b>Action</b>	<b>Owner</b>	<b>By When</b>	<b>Target/Success Criteria</b>	<b>Progress</b>
Include a section with a specific focus and reference to social value	Head of Care Commissioning	10 December 2021	Included in the final draft	Complete
<b>Recommendation c.</b>	<ul style="list-style-type: none"> <li>The document be refreshed to reflect the current positions in terms of the new arrangements for mental health services and the adopted dementia strategy.</li> </ul>			
<b>Executive Response</b>	Agreed to update			

Action	Owner	By When	Target/Success Criteria	Progress
Amend the references to mental health services and dementia strategy to reflect they have been complete and implemented	Head of Care Commissioning	10 December 2021	Amended in the final draft	Complete
<b>Recommendation d.</b>	<ul style="list-style-type: none"> <li>Learning disability services be included under commissioning intention 3.</li> </ul>			
<b>Executive Response</b>	Agreed to include			
Action	Owner	By When	Target/Success Criteria	Progress
Include Learning disability in the commissioning intention number 3	Head of Care Commissioning	10 December 2021	Included in the final draft	Complete
<b>Recommendation e.</b>	<ul style="list-style-type: none"> <li>Explicit reference be made to the Council's intentions for care home and extra care development, and any associated workforce implications.</li> </ul>			
<b>Executive Response</b>	Agreed to include			
Action	Owner	By When	Target/Success Criteria	Progress
Include the councils intention to build its own care home into the document	Head of Care Commissioning	10 December 2021	Included in the final draft	Complete
<b>Recommendation f.</b>	<ul style="list-style-type: none"> <li>That consideration be given to clarifying the situation for Herefordshire residents that are not served by the footprints of Primary Care Networks.</li> </ul>			
<b>Executive Response</b>	The market position statement covers all residents living within the county to ensure access to services regardless of PCN and which GP surgery they may fall under.			
Action	Owner	By When	Target/Success Criteria	Progress

Senior representation at all PCN meetings by the Director and all 3 Assistant Directors	Director Adults and communities and all 3 Assistant Director	March 2021	Alignment of senior management to a PCN meeting to ensure aligned agendas and resources.	
<b>Recommendation g.</b>	<ul style="list-style-type: none"> <li>That consideration be given to synergies and diversified offers (such as home share) to meet the needs of people needing care (both those funded by the council and those funding themselves) and people prepared to provide support in exchange for accommodation and / or to gain experience in the care industry.</li> </ul>			
<b>Executive Response</b>	Agreed and has been include in the MPS			
<b>Action</b>	<b>Owner</b>	<b>By When</b>	<b>Target/Success Criteria</b>	<b>Progress</b>
Reflect the potential home share model in the MPS	Head of Care Commissioning	10 December 2021	Included in the final draft	Complete
<b>Recommendation h.</b>	<ul style="list-style-type: none"> <li>That the statistics included on page 15 (agenda page 41) on predicted increases in dementia be clarified.</li> </ul>			
<b>Executive Response</b>	Agreed to consider			
<b>Action</b>	<b>Owner</b>	<b>By When</b>	<b>Target/Success Criteria</b>	<b>Progress</b>
Review the statistics referred to and amend to ensure clarity	Head of Care Commissioning	10 December 2021	Amended in the final draft	Complete
<b>Recommendation i.</b>	<ul style="list-style-type: none"> <li>That identified trends in page 14 of the statement (agenda page 40) be reviewed and be supported by additional narrative, as appropriate.</li> </ul>			
<b>Executive Response</b>	Agreed to include further information			
<b>Action</b>	<b>Owner</b>	<b>By When</b>	<b>Target/Success Criteria</b>	<b>Progress</b>

Review and include additional narrative in relation to increased cost of care	Head of Care Commissioning	10 December 2021	Amended to reflect position in the final draft	Complete
<b>Recommendation j.</b>	<ul style="list-style-type: none"> <li>That a written briefing note be provided on NHS Continuing Healthcare, including the development of a related algorithm and the progress made on retrospective cases.</li> </ul>			
<b>Executive Response</b>	Agreed as detailed in the actions below.			
<b>Action</b>	<b>Owner</b>	<b>By When</b>	<b>Target/Success Criteria</b>	<b>Progress</b>
<p>Part A) Agree to provide a briefing note on the plan for people with complex health and social needs. This work includes consideration of a new approach with CCG in identifying individuals with health and care needs requiring single or joint agency commissioning and funding. This work is not yet ready to be taken forward as a proposal to CCG.</p> <p>Part B) With regard to the CHC position and the previous requests from Scrutiny to be kept informed on CHC outcomes for Herefordshire citizens, the LA will request an analysis of the CHC and joint funded position in Herefordshire from the CCG. Herefordshire Council will also contribute a report to support the understanding of the committee.</p>	AD Adult social care operations.	<p>Part A) March 2021</p> <p>Part B) April 2021</p>	<p>Complete briefing note</p> <p>Final report</p>	
<b>Recommendation k.</b>	<ul style="list-style-type: none"> <li>That a written briefing note be provided on recruitment and retention issues, and the executive consider the usefulness of an all-member workshop, so that all members can be apprised of the challenges.</li> </ul>			
<b>Executive Response</b>	Agreed			
<b>Action</b>	<b>Owner</b>	<b>By When</b>	<b>Target/Success Criteria</b>	<b>Progress</b>
Schedule a workshop across the directorates specifically children and adults on the challenges of recruitment and retention across all social care areas including providers.	Employee Relations Business Partner	31 July 2021	Workshop complete	

	AD All Ages Commissioning			
	AD Adult social care operations			
<b>Recommendation I.</b>	<ul style="list-style-type: none"> <li>That a written briefing note be provided on the falls prevention service.</li> </ul>			
<b>Executive Response</b>	Agreed			
<b>Action</b>	<b>Owner</b>	<b>By When</b>	<b>Target/Success Criteria</b>	<b>Progress</b>
Send the executive the scoping document recently developed on the falls prevention services	Stephen Vickers	10 December 2021	Scoping document on the falls service	Complete